

Hall

New Oscott Village

Remodelling and Refurbishment

Project Background

The ExtraCare Charitable Trust is a registered charity established in 1988. Their vision is better lives for older people and their mission is creating sustainable communities that provide: Better lives for older people Lifestyles they can enjoy, and Care if needed. New Oscott Village in Sutton Coldfield ExtraCares modernisation programme moved to New Oscott and was tendered early 2023. Trident Construction Services Ltd were appointed as principal contractor and commenced on 22nd May 2023.



Value

£3.2m

Duration

12 Months

Summary of Works

- Extensive Internal refurbishment and re-modelling
- Open village environment
- Comprehensive M&E design and installation works
- Multiple facilities renovated including the communal streets, bar and bistro, village hall and stage, toilet facilities, hairdressing salon, gymnasium, launderette, offices and reception area.



Collaborative Working

The project was a design and build contract. Weekly meetings with the design team and subcontractors were arranged to ensure all details were captured. The Project Manager took the role of Resident Liaison officer and immediately built up a strong rapport with the residents and village staff. Changes were managed efficiently and reviewed weekly.

Live Environment

A phased approach was taken which allowed the village to continue with its daily activities without disruption, careful planning separated the project into 6 phases so that the work area could be safely segregated from the day to day movements in the village. The Construction activity was carefully planned to avoid noise and disruption from key times within the day. The project manager liaised daily with village management to discuss activities and answer any questions.



Their approach aims to achieve quality by organising every process to get the product 'right first time' and prevent mistakes happening.

They have always had outstanding Communication skills engaging with ExtraCare as the customer with residents and visitors of the village, this includes communicating all Health and safety clearly through regular site meetings, Street meetings, (residents meetings) site managers are happy to meet to discuss and clarify questions that may arise.

The main topic from residents was the disruption that may occur during the modernisation. Since trident came on site their consideration of the health and welfare of all people using the services is well managed in a professional and skilled manner.

The quality of their work has been second to none and exceeded my expectations.

Michelle McCann



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Trident Construction Services Ltd are a Client focused Principal Contractor with a passion for collaboratively delivering quality construction projects. Please contact us to discuss your project.